Ministry of Communications

Office of Principal Controller of Communication Accounts, Delhi to hold Pension Adalat in December for grievance resolution of Pensioners

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Office of Principal Controller of Communication Accounts, Delhi, will hold a Pension Adalat on 4th December 2026 for resolution of the grievances of Pensioners of Department of Telecommunications, BSNL and MTNL units of Delhi circle, who are residing in Delhi NCR and whose pension case (Issue of PPO, maintenance of service books, disbursement of pension, etc.) is being maintained by the O/o Pr. CCA. The Pension Adalat will be held at the Conference Hall, Sanchar Lekha Bhawan, Office of Principal Controller of Communication Accounts, Prasad Nagar, New Delhi- 110005.

Pensioners can participate in this Pension Adalat regarding their grievances which are related to pension settlement & disbursement and are pending as on date and get the same resolved directly from the O/o Pr. CCA.

For settlement of grievances related to pension, pensioners may register on or before **27.11.2026** through the following modes:

1) eMail: cca.dl-dot[at]nic[dot]in

2) Toll Free Helpline No. 1800118119

3) Postal Address: Sanchar Lekha Bhawan, Prasad Nagar, New Delhi-110005

Pensioners are requested to provide the following details while registering their grievances:

1. Name of pensioner/family pensioner
2. PPO No.
3. Name of the unit last served
4. Retirement date/ Date of death
5. Detailed grievance
6. Contact Number

O/o Pr. CCA, Delhi is dedicated to providing timely and efficient pension services.

Note: Matters related to court cases will not be entertained in the Pension Adalat and only registered grievances will be entertained.

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